Central Warehouse Europe

A division of Castolin Eutoctic OmbH

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Quality and Environmental Policy PL01 Rev 1

The Central Warehouse Europe (CWE) is the warehouse for the European market centres of the Castolin Eutectic group. It is owned by Castolin Eutectic GmbH.

CWE is responsible for the following:

- Planning and purchasing of all materials that are traded though the warehouse
- · Shipping goods directly to the end customers of all the European Market Centres on their behalf
- Shipping goods to the Market Centres for their production and or service needs
- · Entering the orders for all non-European Market Centres and ship from CWE to the Market centre
- Completing Export Control, Logistics and customs controls for all non-European Market Centres

Products that are handled include: metal powders, electrodes, flux cored wires, solid wires, fluxes, brazing pastes, welding consumables, equipment and spare parts.

The company shall ensure that the quality and environmental systems are maintained and comply with the requirements of the Quality and Environmental Standards, I.S. EN ISO 9001:2015 and I.S. EN ISO 14001:2015 respectively.

The company sets objectives, which are at the core of our business plan. Furthermore, this policy is appropriate to the nature, scale and environmental impacts of our activities, products and services. To implement this policy the company objectives are:

- Customer satisfaction
 - We aim to achieve the market required "Service Level" at all the market centres to whom we supply
- <u>Resource management</u>
 - To optimise stock accuracy and availability by correct planning parameters, management of stock categories, management of slow moving/dormant stock and cycle counting
 - o To optimise warehouse resources using latest technologies
- Environmental impacts and programmes
 - We ensure that the environmental impacts of our site are documented, and the appropriate programmes are implemented to minimise these impacts
 - o We ensure that environmental programmes are maintained and reviewed
- <u>Continual Improvement</u>

We are committed to continual improvement of our management systems and prevention of pollution, this is achieved through frequent reviews of the:

- o Quality and environmental policy
- Quality and environmental objectives
- o The effectiveness of the management systems
- <u>Compliance and awareness</u>
 - We are committed to compliance with applicable legal, corporate and other requirements relating to our environmental aspects and quality system
 - o We ensure that our suppliers are aware of our Environmental Management Policy

The objectives are reviewed at scheduled Management Reviews of the Quality and Environmental systems.

This Policy is made known to all employees and to all people working for or on behalf of the organization and is displayed in the warehouse, offices and on the Castolin website.

Dragan Krajsic, CWE Manager Date: 26-08-21 Next review date: 26-08-22



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