

Castolin Eutectic Ireland Limited

A member of the Castolin Group

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Quality and Environmental Policy

Castolin Eutectic Ireland Ltd. develops, manufactures, and sells:

- Flux coated welding electrodes
- Metal powders
- Flux cored wires

to the market centres of the Castolin group and 3rd party customers.

Our products are for protection of metal and are aimed at the maintenance and repair markets and the OEM (original equipment manufacturer) business.

We aim to achieve customer satisfaction by supplying high performance and excellent quality products on time and at a competitive price.

The company shall ensure that the quality and environmental systems are maintained and comply with the requirements of the Quality and Environmental Standards, I.S. EN ISO 9001:2015 and I.S. EN ISO 14001:2015 respectively.

The company sets objectives, which are at the core of our business plan. Furthermore, this policy is appropriate to the nature, scale and environmental impacts of our activities, products and services. To implement this policy the company objectives are:

- Customer satisfaction
 - We aim to achieve an excellent customer satisfaction rating from all of the market centres to whom we supply.
 - We aim to understand the market and be at the forefront of product development.
- Resource management and product realization
 - We aim to maximize and continuously improve machine utilization, productivity and management of materials.
 - We have a continuous focus on improving technical knowledge and investing in new technologies.
- Environmental impacts and programmes
 - We ensure that the environmental impacts of our sites are documented, and the appropriate programmes are implemented to minimise these impacts.
 - We ensure that environmental programmes are maintained and reviewed.
- Continual Improvement

We are committed to continual improvement of our management systems and prevention of pollution, this is achieved through frequent reviews of the:

 - Quality and environmental policy
 - Quality and environmental objectives
 - The effectiveness of the management systems
- Compliance and awareness
 - We are committed to compliance with applicable legal, corporate and other requirements relating to our environmental aspects and quality system.
 - We ensure that our suppliers are aware of our Environmental Management Policy.

This Policy is made known to all employees and to all people working for or on behalf of the organization and is displayed throughout the factory and on the Castolin website.

John Dalton
CEO

Pol-07 Rev 4
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